

OS-214plus

Desktop Barcode Printer



User's Manual

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FCC Compliance Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that the interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into a different outlet on a different circuit.
- Consult the dealer or an experience Radio/TV technician for help.

This unit was tested with shielded cables on the peripheral devices. Shielded cables must be used with the unit to insure compliance. The user is cautioned that any changes or modifications not expressly approved by Argox Information Co., Ltd. could void the user's authority to operate the equipment.

CE Statement of Conformity

This products is herewith confirmed to comply with the requirements set out in the Council Directive on the Approximation of the laws of the Member States relating to Electromagnetic Compatibility Directive (89/336/EEC). For the evaluation regarding EMC, the following standard was applied:

RFI Emission:
EN 55022: 2006 + A1: 2007 Class A
EN 61000-3-2: 2006 Class A

EN 61000-3-3: 1995 + A1: 2001 + A2:2005

Immunity:

EN 55024: 1998+A1: 2001+A2: 2003

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Getting Started

Congratulations on choosing the Argox OS-214plus desktop barcode printer. This manual will help you get to know your new printer. There are two parts to this manual, an operation guide and related information. The operation guide is illustrated to help you quickly become familiar with the printer. The related information includes troubleshooting, maintenance and technical information for your reference.

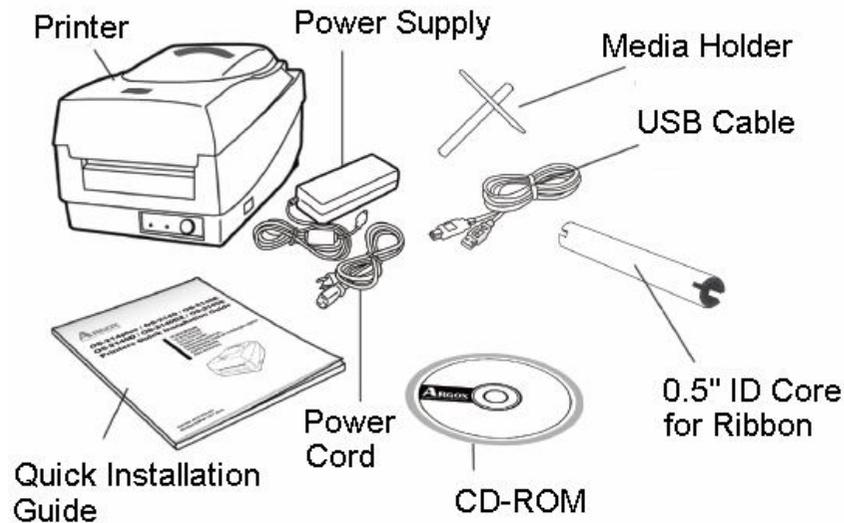
Unpacking

After receiving your printer, please check for possible shipping damage:

1. Inspect the outside of both the box and the printer for possible damage.
2. Open the top cover of the printer to see if the media compartments are in order.

Note: *If damage has occurred, contact your shipping company immediately to file a claim.*

3. Check whether you have received the following accessories together with the printer. If there are any items missing, please contact your local dealer.



Package Contents

- Printer
- Power Supply
- Power Cord
- Quick Installation Guide
- CD ROM
- USB Cable
- 0.5" ID Core for Ribbon
- Media Holder

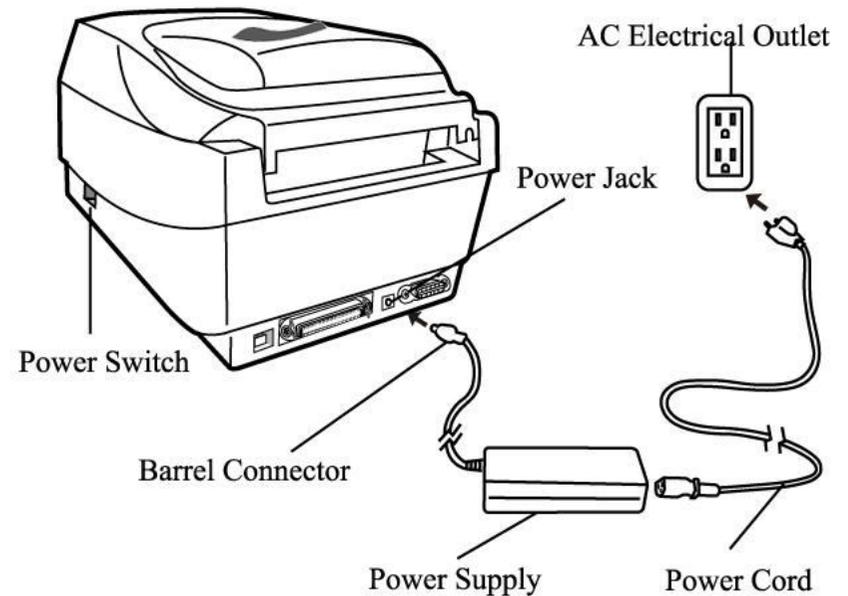
Connecting the Power Supply

Connect the power supply as below.

WARNING! Do not operate the printer and power supply in an area where they can get wet.

Make sure the power switch is in the "O" position, and be careful not to touch the 36-pin parallel connector.

1. Insert the barrel connector of the Power Supply into the power jack on the back of the printer. Note the location of the power jack for different models in the diagrams below.
2. Insert the separate power cord into the Power Supply.
3. Plug the other end of the cord into an AC electrical outlet.

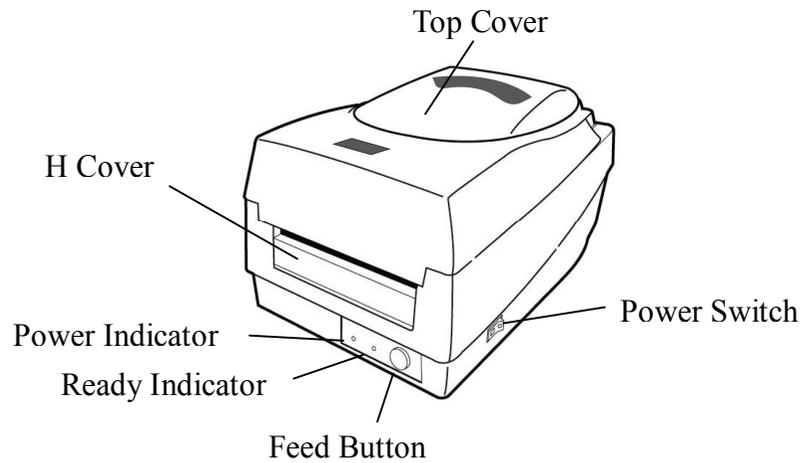


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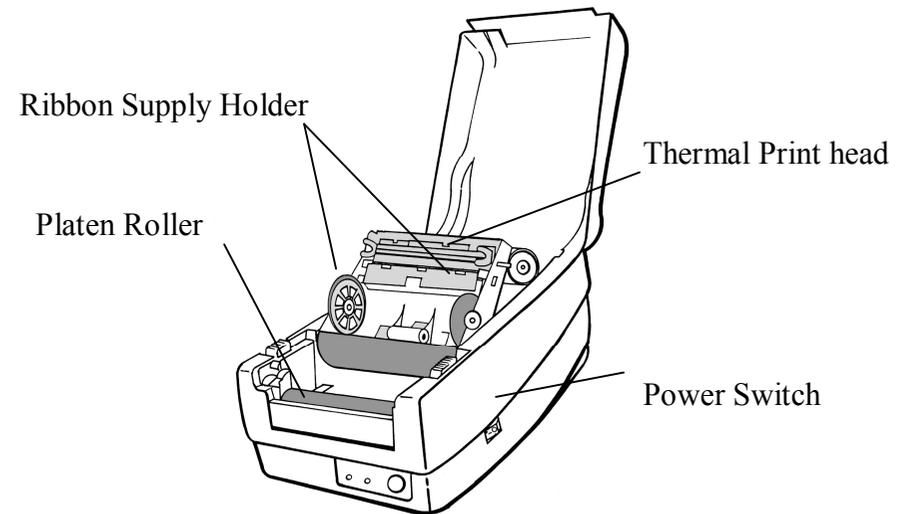
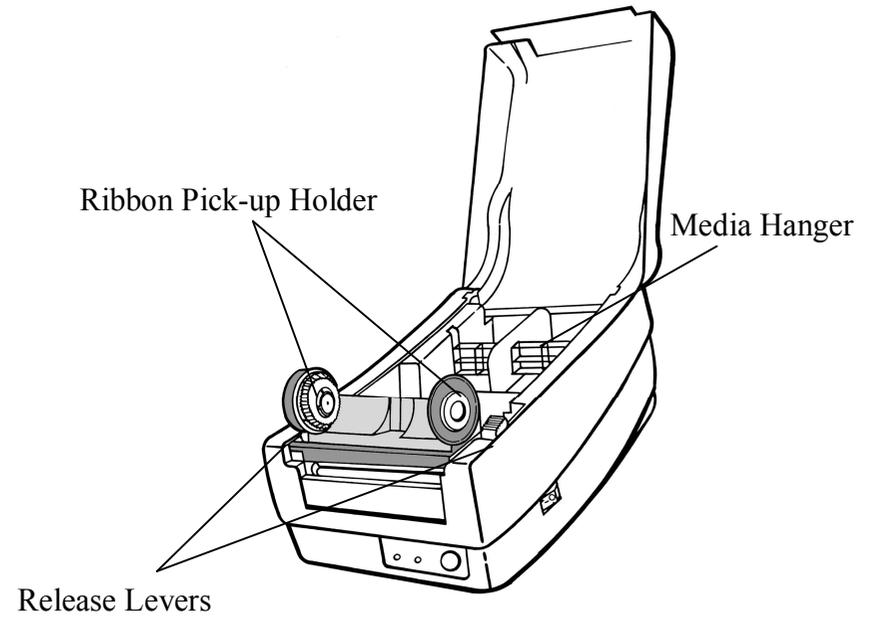
Getting to Know Your Printer

Parts and features of the OS-214plus are illustrated below.

Parts and Features

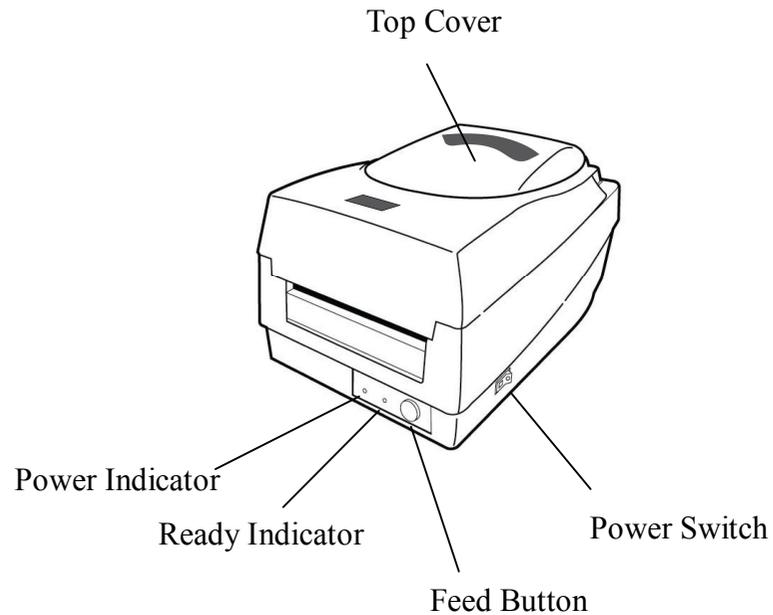


OS-214plus



Controls and Indicators

The printer's controls and indicators are shown in the diagram below. The following table explains control and indicator functions.



Control / Indicator	Function
Power Switch	<ul style="list-style-type: none"> • On: turns on normal operation • Off: turns off power <p>Note: Turn power off before connecting or disconnecting cables</p>
Power Indicator	<ul style="list-style-type: none"> • Green light shows the power-on • Light off shows the power-off • Blinking light indicates error has occurred
Ready Indicator	<ul style="list-style-type: none"> • Green shows printer is ready to operate • Blinking light indicates printer is paused or data transferring • Seagull driver status monitor
Feed Button	<ul style="list-style-type: none"> • Press to advance labels to the first printing position • Press to take the printer out of "pause" • Press and hold while turning on the power to print out a configuration profile

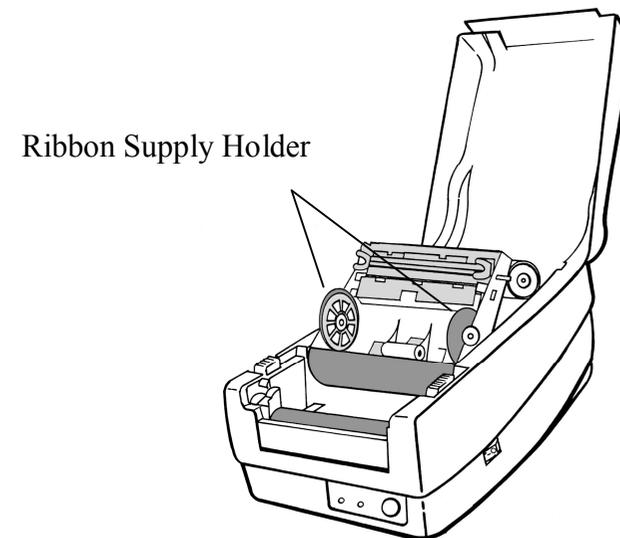
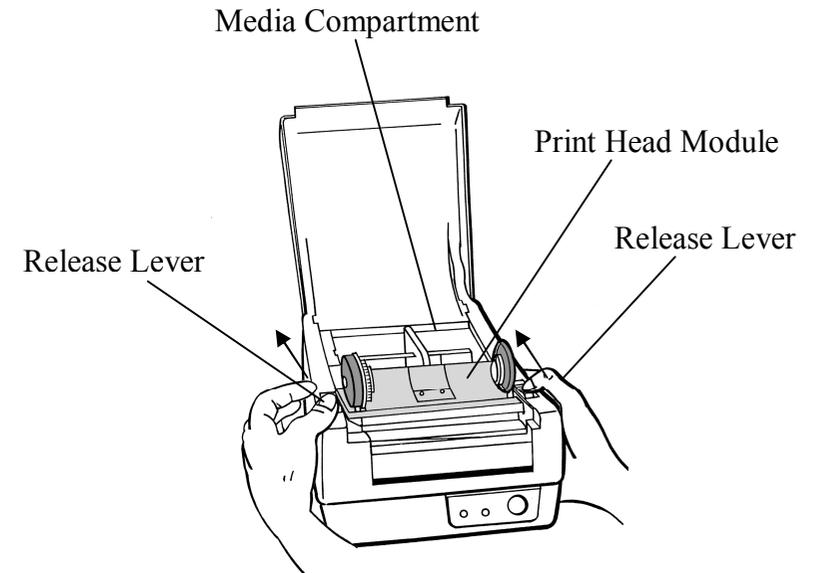
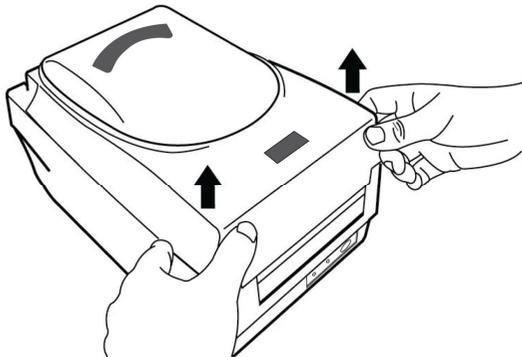
Loading Ribbon and Media

This section describes how to load ribbon and media into the OS-214plus printer.

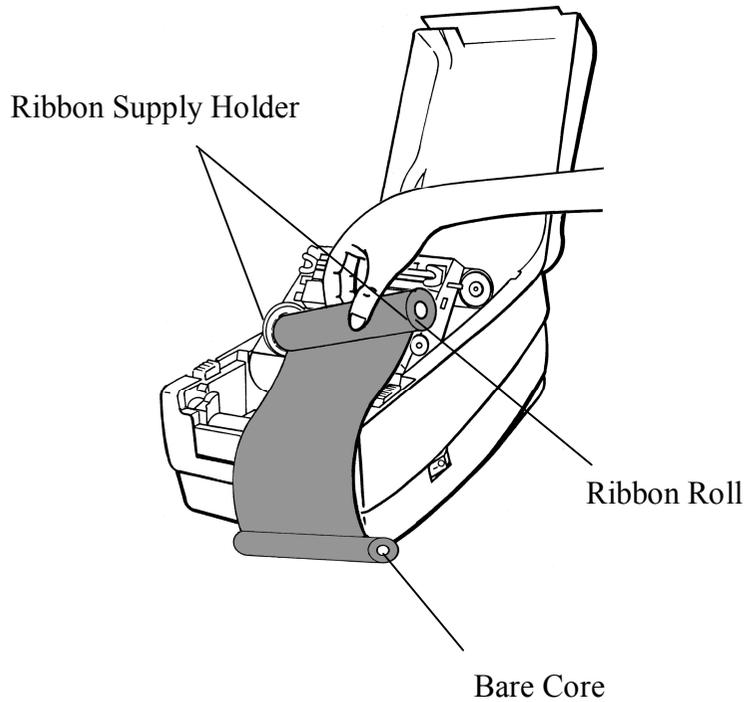
Loading a Ribbon

Note: This section does not apply to direct thermal printing.

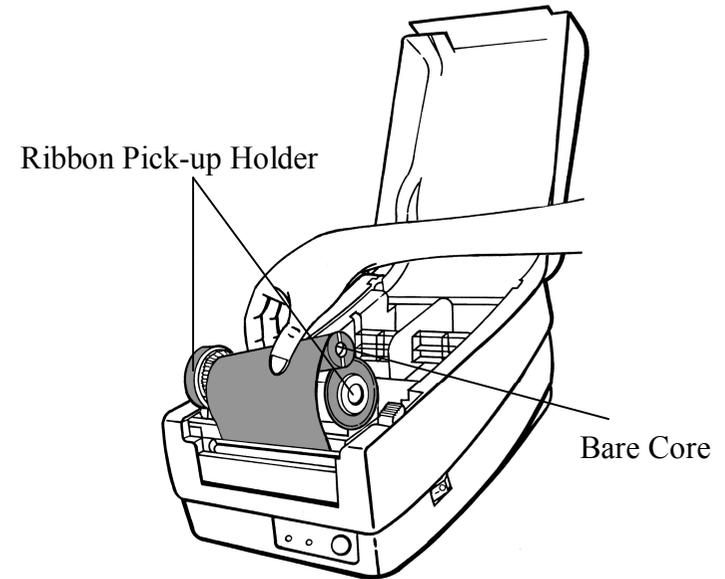
1. Lift the top cover to expose the media compartment.
2. Unlatch the print head module by pushing the two white release levers on the sides toward the rear.
3. Turn over the print head module to expose the ribbon supply holder.



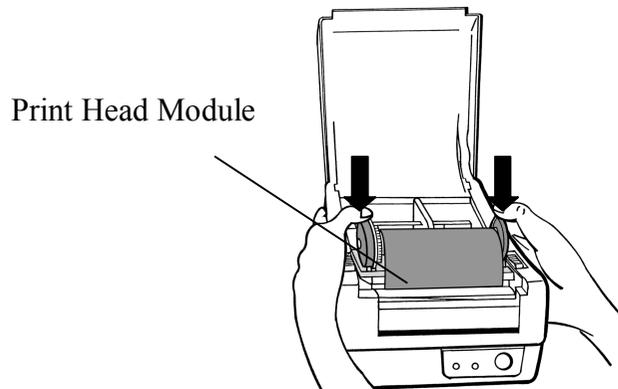
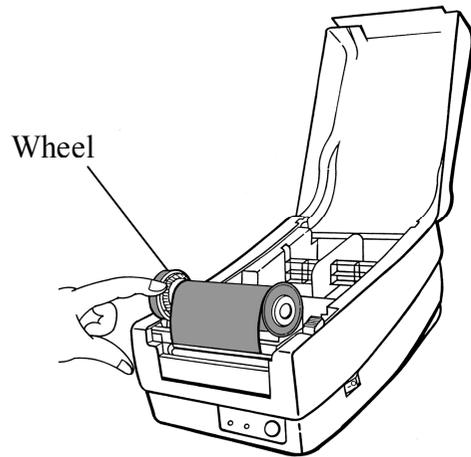
4. Unwrap the ribbon roll pack and separate the ribbon roll and the bare core.
5. Attach the edge of the ribbon on the bare core and wind it a little bit onto the core.
6. Insert the ribbon roll into the supply holder. (First snap in the left side and then the right side.)



7. Put the print head module down and insert the bare core into the pick-up holder. (First snap in the left side, and then the right side.)



8. Turn the wheel of the print head module to ensure the ribbon is tightly wound.
9. Press down the print head module firmly until you hear a snap.



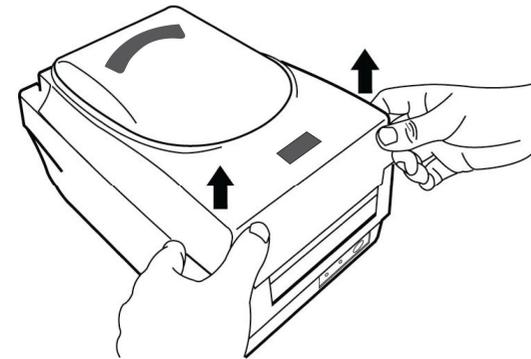
Loading Media

The OS-214plus offers two different loading modes: standard or cutting.

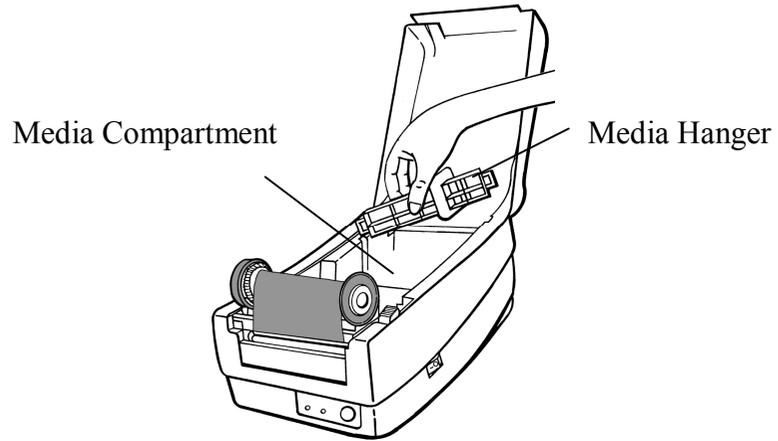
- **Standard mode** allows you to collect each label freely.
- **Cutting mode** automatically cuts the label after it prints.

Standard Mode

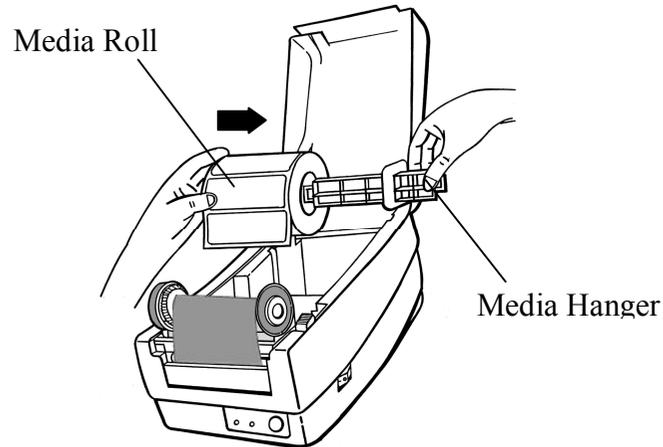
1. Lift the top cover to expose the media compartment.



2. Remove the media hanger.



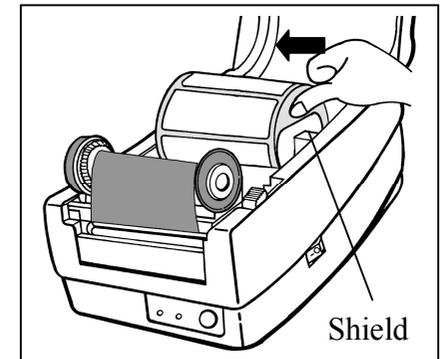
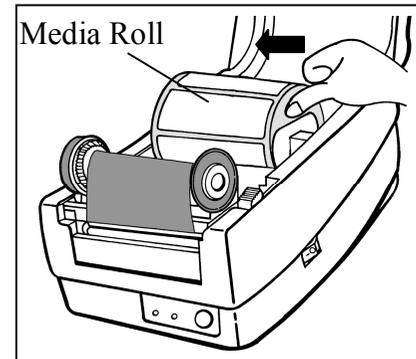
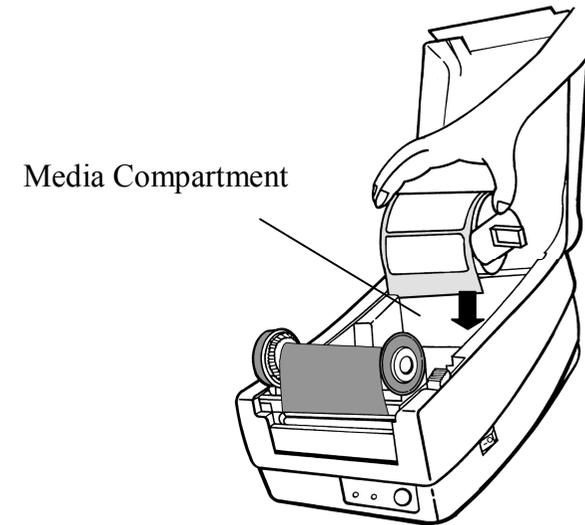
3. Load the media roll onto the hanger from left to right.



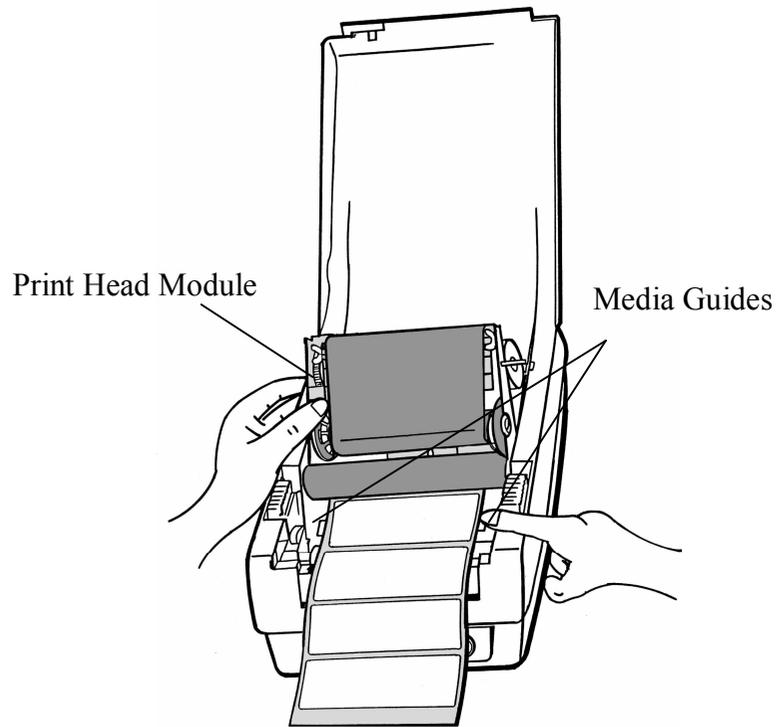
4. Click the media hanger back into the media compartment.

5. Align the media roll to the left end.

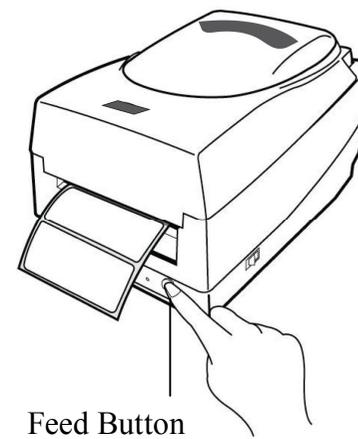
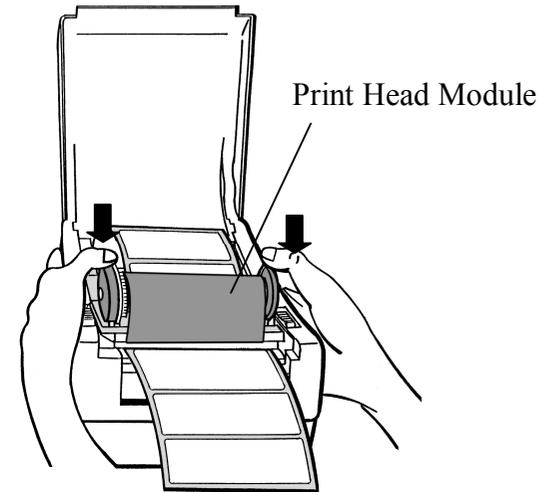
6. Move the shield from right to left until it leans against the media.



7. Unlatch the print head module.
8. Hold the print head module upright with one hand to allow the media to pass under it. Lead the media through the media guides with the other hand.
9. Lead the media over the platen roller.



10. Put the print head module down and press down firmly until you hear a snap.
11. Close the top cover and turn on the printer or press the "FEED" button if the printer is already on.

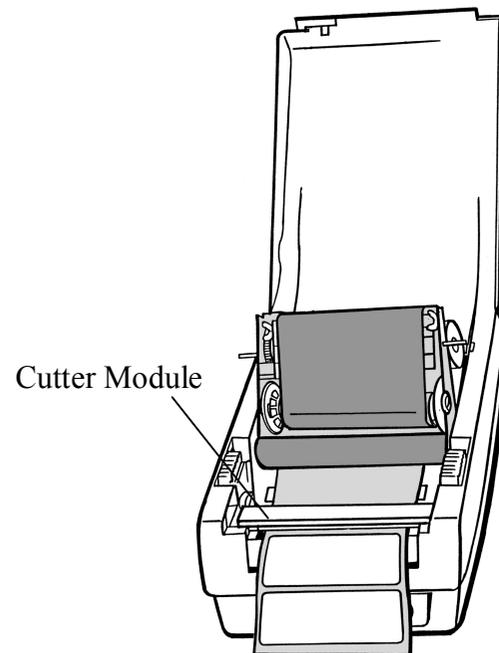


Cutting Mode

Note: For Cutter mode you must first install the cutter and add the cutter baby board to J16 on the main board. Please refer to Appendix I.

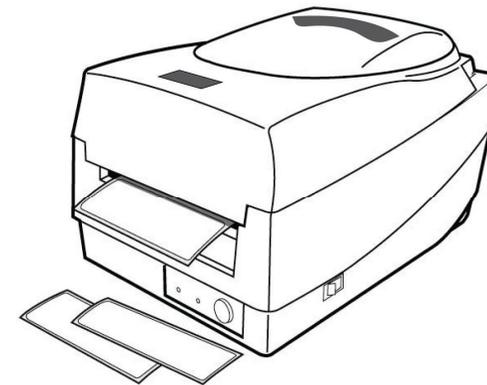
Follow Steps 1 to 8 listed in Standard Mode above.

9. Thread the media over the platen roller, then route the media through the slot of the cutter module.
10. Press down the print head module firmly.



11. Close the top cover and turn on the printer or press the "FEED" button if the printer is already on.

Note: The "FEED" button does not make the printer cut. Cutting occurs only when the software is properly set.



Calibration and Configuration

This section discusses calibration, printing configuration and resetting the printer to factory defaults.

Performing Calibration and Configuration

1. Turn off the printer power.
2. Press and hold the feed button while turning on the power, until the printing motor is activated.
3. Calibration is performed while the printer automatically feeds the label stock for a certain length; the printing motor suspends for one second and then prints out a configuration profile.
4. The profile includes firmware version, ROM checksum, RS-232, thermal transfer/direct thermal settings, hardware configuration, and font types.
5. At PPLB emulation, the printer enters character dump mode. To exit from dump mode, press the feed button again. (If you accidentally print the label without exiting from dump mode in advance, you need to turn on the printer or press feed button again to print normally.)

Important! *You must always carry out calibration when changing media. Failure to do so will result in improper detection by the label sensor.*

Resetting to Factory Default Settings

1. Turn on the printer and wait for 5 or more seconds.
2. Press the "Feed" button for 10 seconds, and the "Ready" indicator and "Power" indicator will go off in order.
3. When the two indicators relight, release the feed button.
4. The printer feeds approximately 3 ~5 blank labels, and then resets to the factory defaults.

Note: *Revise the factory default settings that stored in flash, even if turn off the power source cannot be eliminated.*

Computer Connections

Note: You must insert the power supply's barrel connector into the power jack on the back of the printer before connecting communication cables.

This printer comes with a USB interface, a nine-pin Electronics Industries Association (EIA) RS-232 serial data interface and a standard Centronics parallel interface. You must supply the required interface cable for your application.

Note: This printer complies with FCC Rules and Regulations, Part 15, for Class A Equipment, for use with fully shielded six-foot data cables. Use of longer cables or unshielded cables may increase radiated emissions above Class A limits.

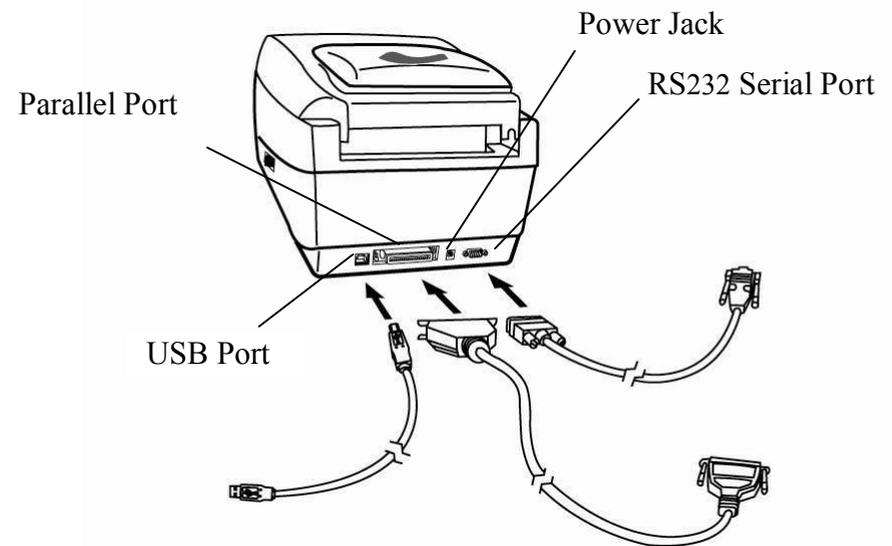
USB Interface Requirements

The Universal Serial Bus (USB) interface is version 2.0 and 1.1 compliant and provides a full-speed (12Mb/s) interface that is compatible with your existing PC hardware. The USB's "plug and play" design makes installation easy. Multiple printers can share a single USB port/hub.

Serial (RS-232) Interface Requirements

The required cable must have a nine-pin "D" type male connector on one end, which is plugged into the mating serial port located on the back of the printer. The other end of the signal interface cable connects to a serial port on the host computer.

For technical and pin-out information, please refer to the Reference Technical Information, Interface Specification.



Parallel Interface Requirements

The required cable (IEEE 1284-compliant is recommended) must have a standard 36-pin parallel connector on one end, which is plugged into the parallel port located on the back of the printer. The other end of the parallel interface cable connects to the printer connector at the host computer. For pin-out information, refer to the Reference Technical Information, Interface Specification.

Serial and Parallel Cabling Requirements

Data cables must be of fully shielded construction and fitted with metal or metalized connector shells. Shielded cables and connectors are required to prevent radiation and reception of electrical noise.

To minimize electrical noise pickup in the cable:

- Keep data cables short (6 ft or 1.83m recommended).
- Do not tightly bundle the data cables with power cords.
- Do not tie the data cables to power wire conduits.

Notes:

1. *Centronics allows a much higher communication speed than serial.*
2. *The printer automatically detects parallel or serial port. No need to set a switch or send a command.*
3. *Default settings are included in the configuration report.*

Communicating with the Printer

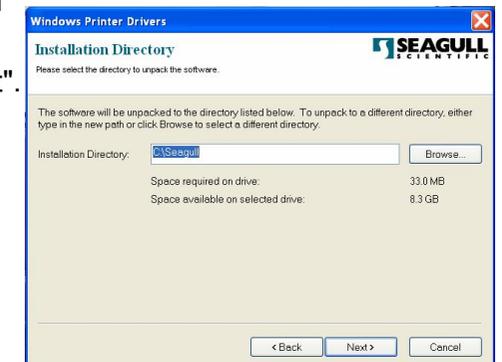
The bundled printer driver can be applied to all applications under Windows 2000/2003/Windows XP/Windows Vista and Windows 7 and support 32/64 bits version. With this driver you can run any popular Windows software applications such as MS-Word and print out to this printer.

Installing the Printer Driver (Seagull Driver)

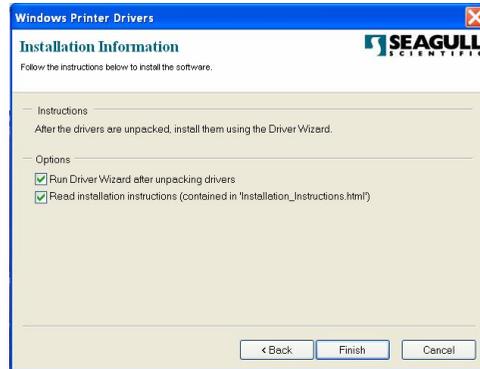
1. Double click the driver file to execute in Windows.
2. Click "Next".



3. Write down the Installation Directory (for example: C:\Seagull) and click "Next".



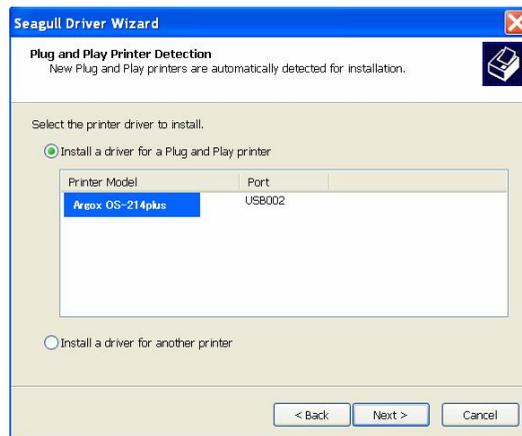
4. Click "Finish".



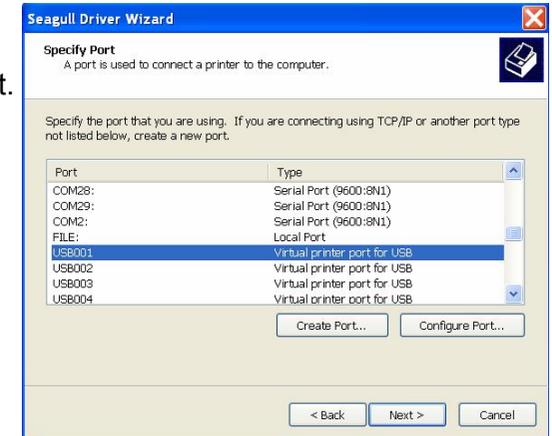
5. Select "Install printer drivers" and click "Next".



6. Select a driver for your printer and click "Next".



7. Select the port of the printer and click "Next".



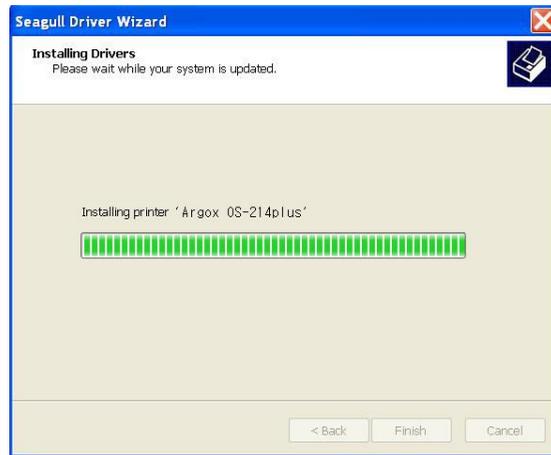
8. Enter a specify Printer Name and click "Next".



9. Click "Finish".



10. After the related files have been copied to your system, click “Finish”



11. After the installation is complete, click “Close”



Notes:

1. If you are updating the driver, make sure you remove the previous version first.
2. If you install new bar code application software such as Bartender Ultra Lite, you should activate the seagull driver for Argox printers.

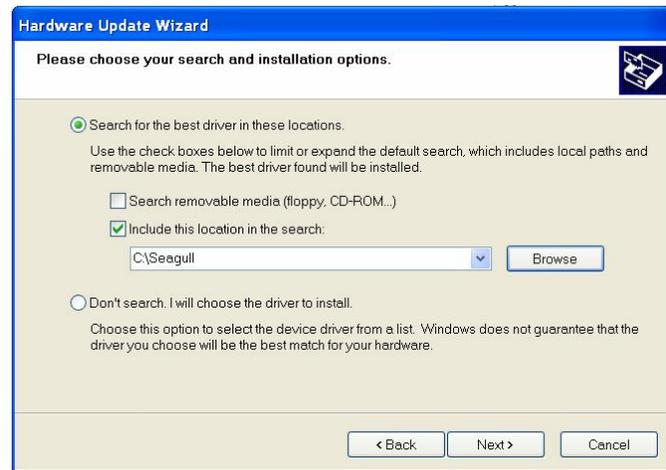
Driver for Plug and Play (USB Only)

For Windows 2000/2003/XP/ Windows 7

1. Extract the PrinterDriver.exe to the fixed route. (“C:\ Seagull Driver)
2. Connect the label printer to a computer with a USB cable.
3. Turn on the printer’s power and the system detects the device automatically.
4. Select “Install from a list or specific location (Advanced)”, click “Next”.



- Select "Search for the best driver in these locations" and choose "Include this location in the search". Input the location of the printer driver, click "Next".



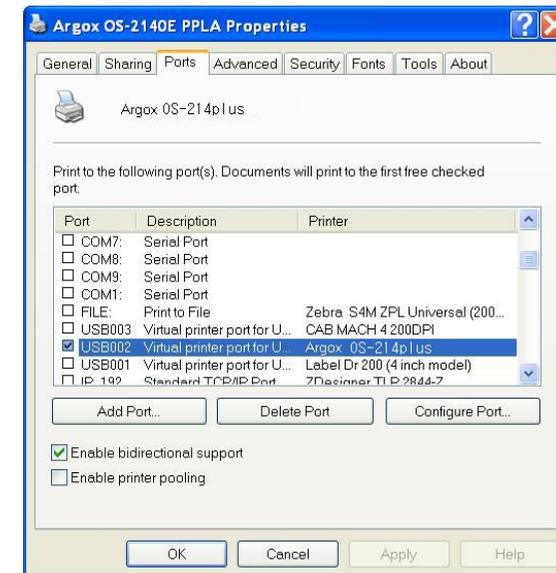
- Select "Continue Anyway".



- Click "Finish".



- Argox OS-214plus printer is added in "Printers and Faxes".
- Reboot the system.
- The system assigns the USB port for Argox OS-214plus printer.

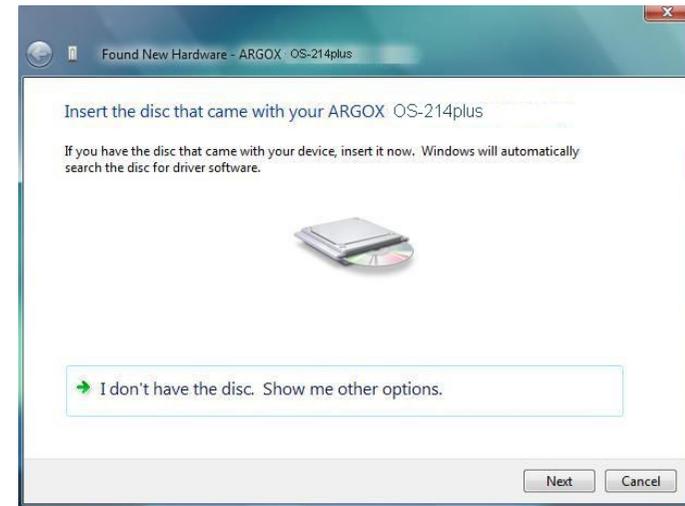


Driver for Win Vista (USB Only)

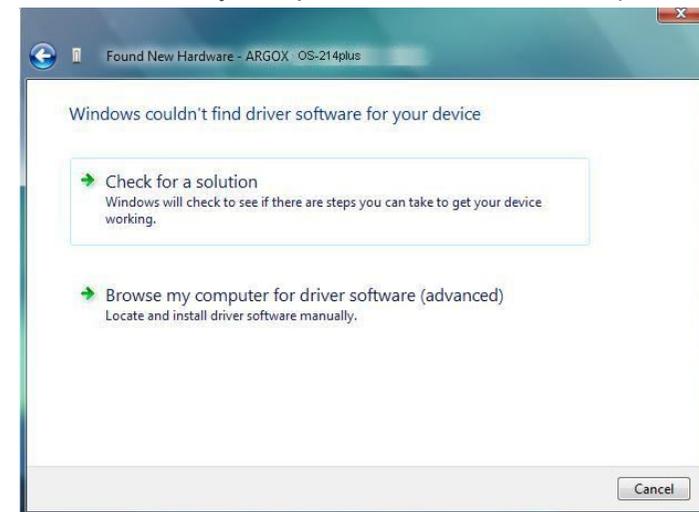
1. Extract the PrinterDriver.exe to the fixed route. ("C:\ Seagull Driver)
2. Connect the label printer to a computer with a USB cable.
3. Turn on the printer's power and the system detects the device automatically.
4. Select "Locate and install driver software (recommended)".
5. Pop the window "User access control" and click " Continue"



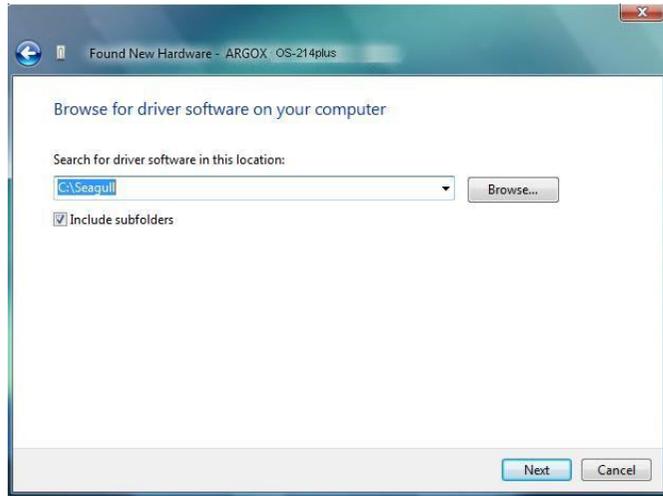
6. Select "I don't have the disk. Show me the other options."



7. Select "Browse my computer for driver software (advanced)".



8. Input the location of printer driver. ("C:\Seagull")



9. Select "Install this driver software anyway"

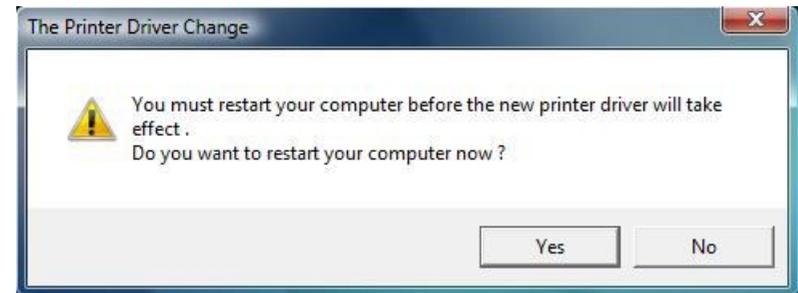
10. The related files start to copy to your system.



11. After the installation is complete, click "Close".



12. Click "Yes"



Troubleshooting

Normally, when the printer is in not working properly, the "Power" LED blinks continuously; while printing and communication between the host and printer stops.

LED Diagnosis

Power and Ready LEDs blinking continuously indicates printer errors. To understand the problem, please observe the Power and Ready LEDs and refer to the following solutions:

LED Indicators: Power and Ready LEDs blink at the same tempo

Power LED	Ready LED
ON	ON
OFF	OFF

Possible Problems	Solutions	Remarks
Miss-detect gap	Check the label path Check the label sensor	If you use a continuous label roll and run under Windows, select continuous media.
Label stock out	Supply the label roll	
Label stock not installed	Install the label roll	
Label jam	Recover the jam	

LED Indicators: Power and Ready LEDs blink alternately

Power LED	Ready LED
ON	OFF
OFF	ON

Possible Problems	Solutions	Remarks
Ribbon out	Supply the ribbon roll	Not applicable to direct thermal type.
Ribbon jam	Recover the jam	
Ribbon sensor error	Replace ribbon sensor	

LED Indicators: Only the Power LED blinks

Power LED	Ready LED
ON	ON
OFF	ON

Possible Problems	Solutions	Remarks
Serial IO error	Check the baud rate	Serial interface only
Memory full	Add the extension RAM(flash memory card)	
Cutter failed, or jam at cutter	Check the cutter Recover the jam	Occurs only when installing or setting the cutter
Hardware error	Call for service	

LED Indicators: Only the Ready LED blinks

Power LED	Ready LED
ON	ON
ON	OFF

Possible Problems	Solutions	Remarks
Print head too hot	Printing will stop until the print head cools to an acceptable printing temperature. When it does, the printer will automatically resume operation.	

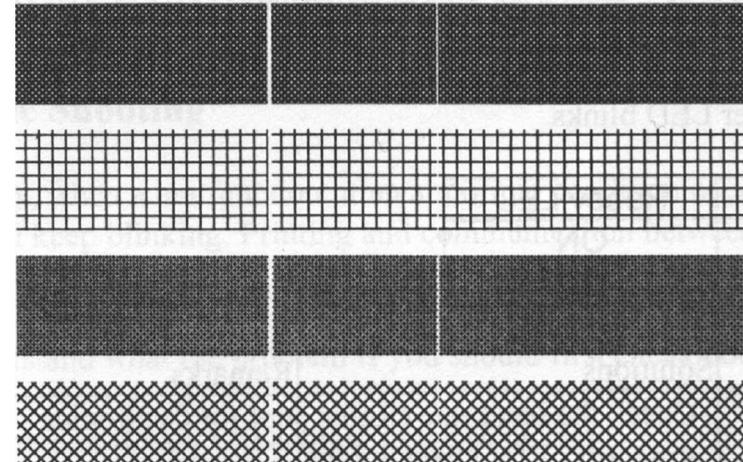
Miscellaneous

If the host shows "Printer Time out"

1. Check if the communication cable (parallel or serial) is connected securely to your parallel or serial port on the PC and to the connector on the printer at the other end.
2. Check if the printer power is turned on.

If the data has been sent, but there is no output from the printer. Check the active printer driver, and see if Seagull driver for your Windows system and the label printer has been selected.

Vertical streaks in the printout usually indicate a dirty or faulty print head. (Refer to the following examples.)



Clean the print head. If the problem persists, replace the print head.

Poor printout quality:

- The ribbon may not be qualified.
- The media may not be qualified.
- Adjust the Darkness (heat temperature).
- Slow down the print speed.
- Refer to the next chapter and clean the related spare parts.

Recovery

After correcting problems, simply press the panel button or restart the printer to continue your print jobs. Make sure the LEDs are not blinking and remember to resend your files.

Caring for Your Printer

Adhesives and coatings of media can over time transfer onto the printer components along the media path including the thermal print head and media sensor. This build-up can accumulate dust and debris. Failure to clean the print head, media path, and media sensor could result in inadvertent loss of labels, label jams and possible damage to the printer.

Note: *Turn off the printer before cleaning.*

Cleaning

Clean the following components of the printer using a cotton bud dampened with alcohol. Do not soak the cotton bud excessively.

Media Sensor

Debris or dirt on the paper sensor can cause a miss-read or unstable detection of the label gap. Clean with a cotton bud dampened with alcohol.

Thermal Print Head

Thermal paper stock and the ribbon release debris on the print head, which degrades printing quality. Clean the print head with methanol or isopropyl alcohol and a cotton bud. Do not touch the heater element with your fingers. Debris or dirt on the roller should be cleaned with alcohol.

TPH Cleaning Interval:

It's strongly recommended to regularly clean print heads at least when changing every one ribbon roll (in thermal transfer printing mode), or every one label roll (in direct thermal printing mode). In addition, if printers are operated under critical applications and environments, or it's found print quality is degraded, please clean print heads more frequently.

TPH Cleaning Material:

Surface of print head's heating element is very fragile. To prevent from any possible damage, please use soft cloth or cotton buds with "Ethanol" or "industry alcohol" to clean print head surface.

It's strongly recommended to wear hand gloves during cleaning progress.

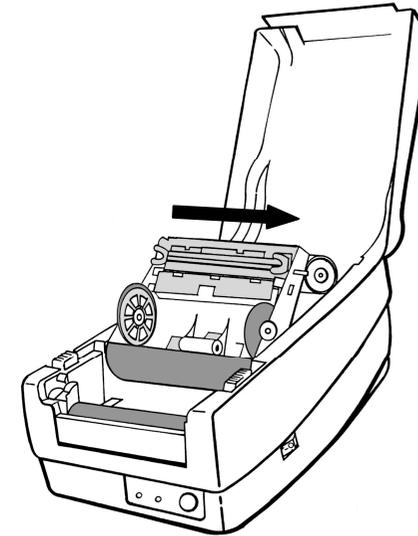
Do not touch print head surface by bare hands or with any hard equipment. Water or spit should be kept away in case of corrosion on heating elements.

TPH Cleaning Direction:

When cleaning print head, please always wipe in One-Way Direction - from Left to Right only, or, from Right to Left only, to clean "Heating Line" of print head gently without excessive stress.

Do not wipe back and forth, to avoid dust, dirt, or ribbon residue on cleaning cotton would be attached onto print head again.

(Please refer to below picture)

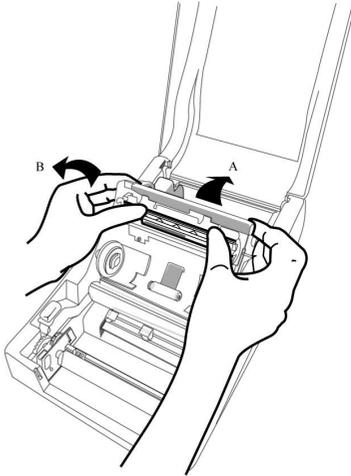


Special Caution:

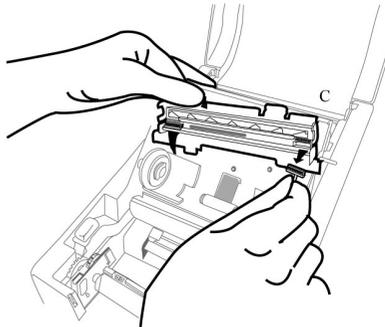
Warranty of print heads will be void if print head serial number is removed, altered, defected, or made illegible, under every circumstance.

Replacing the Thermal Print Head

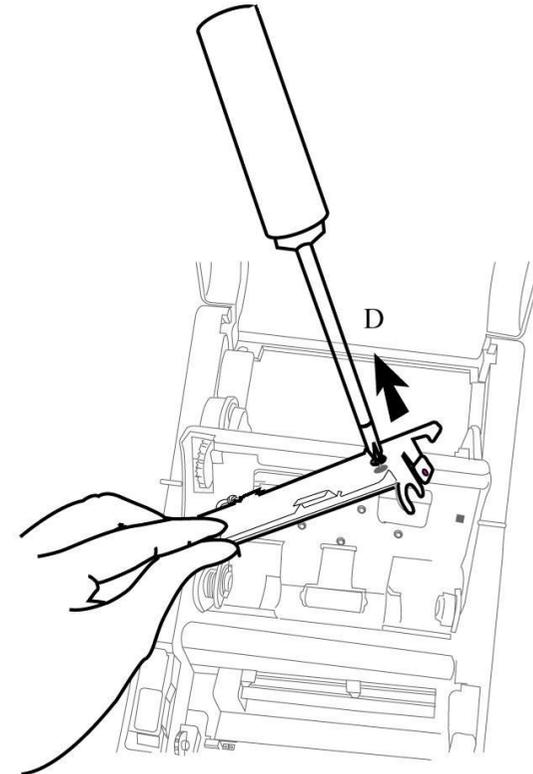
1. Switch off the power and wait for both LEDs to go off.
2. Unlatch the print head module.
3. Remove the ribbon.
4. Push the print head firmly into the casing and shift it to the left. It will release from the module.



5. Disconnect the print head cable.



6. Disassemble the print head and the mounting bracket by releasing screws.
7. Replace with a new print head. Reassemble the print head module in reverse order. Be careful not to touch the print head elements.



Important notice during TPH replacement

1. Heater line should NOT be touched by bare hands to prevent any damage caused by ESD or corrosion.
2. Surface of heaters should NOT be hit or scratched by sharp or hard things to prevent any damage by scratch.
3. Residue or contamination should NOT be removed by a cutter to prevent any damage by dent or scratch.
4. Connector side should NOT be touched when cleaning TPH to prevent delaminated solder between FPC and wafer. Ink-jet characters could be erased, if cleaning cloth was touched them on FPC or label.
5. Heater surface should be free from any condensation.
6. TPH should NOT be put heater surface down.



Technical Reference

General Specifications

Specification	Model OS-214plus
Print method	Direct thermal and thermal transfer
Resolution	203 DPI (8 dots/mm)
Max. print width	4.16 (106mm)
Max. print length	43 in (1092mm)
Max. print speed	3 inches (76 mm) per second
Memory	8MB SDRAM(7MB User available) 4MB Flash ROM(3MB User available)
CPU Type	32 bit RISC microprocessor
Media Sensor	Reflective x 1
Display	LED indicator x 2
Operation Interface	Button x 1
Communication Interface	Centronics parallel, RS-232 serial, USB 2.0 (full-speed)
Fonts	Int'l character sets standard 5 alpha-numeric fonts from 0.049" ~0.23" H (1.25mm ~6.0mm) All fonts expandable up to 24 x 24 4 direction 0°~270° rotation Soft fonts are downloadable
Graphic	PPLA: PCX, BMP, IMG, HEX ,GDI PPLB: PCX, Binary raster , GDI
Ribbon types & Ribbon size	Wax, Wax/Resin, Resin (Outside coated ribbon) Ribbon width – 1"~ 4" Ribbon roll-OD 1.45" (37mm) Ribbon length-max 92m Core size – ID 0.5" core (13mm) with notch

Media Type & Media Size	Roll-feed, die-cut, continuous, fan-fold, tags, ticket in thermal paper or plain paper Max width 4.25" (108mm) Min width 1.0" (25.4mm) Thickness 0.0025"~0.01" (0.0635mm~0.254mm) Max roll capacity 4.3" (109mm) OD Core size 0.5" (12.7mm) ID Core size 1"(25.4mm) ID (optional)
Dimensions	L 278 x W 186 x H 153 mm, 4.4 lbs(2kgs)
Power Source	Universal switching power supply Input: 100V ~ 240V, 1.5A, 50~60Hz Output: 24VDC, 2.4A
Agency Listing	CE, FCC class A, cTUVus, CCC
Operation Environment	40°F ~ 100°F (4°C ~38°C) ; 10~90% non-condensing
Storage Environment	-4°F ~122°F (-20°C~50°C)
Optional Accessories	Cutter, ArgoKee, External media stacker (for media roll with Max 8" OD)

Fonts, Bar Codes and Graphics Specification

The specifications of fonts, bar codes and graphics depends on printer emulation, which is a printer programming language (PPL) through which the host communicates with your printer. There are two PPLs for models OS-214plus. They are PPLA and PPLB.

Note: *Improper firmware updating may crash printer firmware. Please contact your supplier for assistance.*

Printer Programming Language A, PPLA

Specification	Model OS-214plus
General fonts	7 alpha-numeric fonts, OCR A and OCR B ASD
Smooth fonts	4, 6, 8, 10, 12, 14 and 18 points
Symbol sets for fonts smooth	USASCII, UK, German, French, Italian, Spanish, Swedish, and Danish/Norwegian
Courier fonts	8 symbol set (PC, PC-A, PC-B EAMA-94, Roman8, Legal, Greek and Russian)
Soft fonts	Downloadable PCL fonts
Font expandability	1x1 to 24x24
1D Barcodes	Code 39, Code 93, Code 128/subset A/B/C, Codabar, Interleave 2 of 5, UPC A/E/2/5 add-on, EAN-13/8, UCC/EAN 128, Postnet, Plessey, Interleaved 2 of 5, Interleaved 2 of 5 with a modulo 10 checksum, Interleaved 2 of 5 with a modulo 10 checksum and shipping bearer bars , Code 128, UCC/EAN Code 128 Random Weight, HBIC, Telepen , FIM , GS1 Data bar.

2D Barcodes	PDF-417, MaxiCode, Data Matrix (ECC200 only), QR Code, Composite codes.
Graphics	PCX, BMP, IMG and HEX format files

Printer Programming Language B, PPLB

Specification	Model OS-214plus
General fonts	5 fonts with different point sizes
Symbol sets (Code pages)	8 bits: code page 437, 850, 852, 860, 863, 865, 857, 861, 862, 855, 866, 737, 851, 869, 1252, 1250, 1251, 1253, 1254, 1255. 7 bits: USA, British, German, French, Danish, Italian, Spanish, Swedish and Swiss.
Soft fonts	Downloadable soft fonts
Font expandability	1x1 to 24x24
1D Barcodes	Code 39, Code 93, Code 128/ subset A,B,C, Codabar, Interleave 2 of 5, Interleave 2 of 5 with check sum digit, Interleave 2 of 5 with human readable check digit, Matrix 2 of 5, UPC A/E 2 and 5 add-on, EAN-8/13, Code 128UCC, UCC/EAN, Postne.
2D Barcodes	PDF-417, QR Code MaxiCode
Graphics	PCX and binary raster

Notes:

1. *The bare core for the ribbon must be 11 cm in length. It should have two opposite slits at two ends. If the ribbon itself is less than 11 cm, it must be aligned with the bare core in the left side when you install it.*

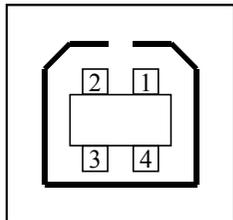
Interface Specifications

USB Interface

This port complies with USB 2.0 Full Speed.

Connector Terminal Pin Assignment

Pin	Signal	Description
1	VBUS	5V
2	D -	Differential data signaling pair -
3	D +	Differential data signaling pair +
4	GND	Ground

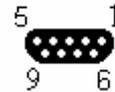


USB series "B" Receptacle Interface

Serial

For the OS-214plus, the RS232 connector on the printer side is a female, DB-9.

Pin	Direction	Definition
1	In	DSR
2	In	RxData
3	Out	TxData
5	-	Ground
6	Out	DTR
7	Out	RTS
8	In	CTS
9	Out	+5V



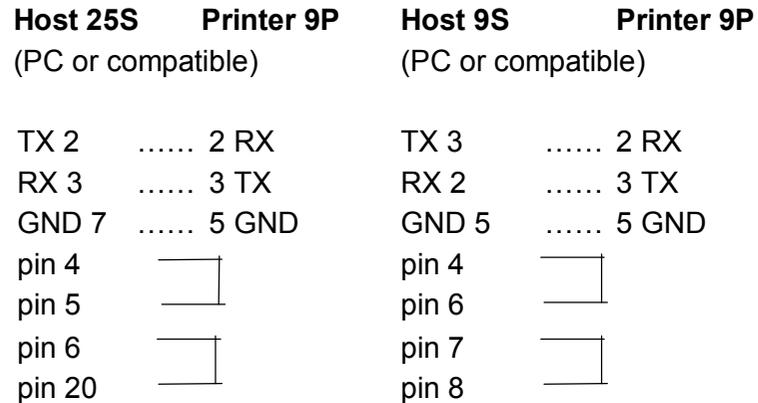
Note: Pin 9 on the OS-214plus is reserved for a KDU (keyboard device unit). Do not connect these pins if you are using a general host such as a PC.

Connection with host:

Host 25S (PC or compatible)	Printer 9P	Host 9S (PC or compatible)	Printer 9P
--------------------------------	------------	-------------------------------	------------

DTR 20 1 DSR	DTR 4 1 DSR
DSR 6 6 DTR	DSR 6 6 DTR
TX 2 2 RX	TX 3 2 RX
RX 3 3 TX	RX 2 3 TX
CTS 5 7 RTS	CTS 8 7 RTS
RTS 4 8 CTR	RTS 7 8 CTS
GND 7 5 GND	GND 5 5 GND

Alternatively you can connect the 3 wires as follows:



The simplest way to connect to other hosts (not PC compatible) or terminals is:

Printer	Terminal/Host
Pin 2- RxData	TxDATA
Pin 3- TxData	RxDATA
Pin 5- Ground	Ground

In general, as long as the data quantity is not too large and you use Xon/Xoff as flow control, it will be problem free.

Baud rate: 1200, 2400, 4800, 9600, 19200, 38400, 57600, 115200 bauds. (Programmable by command)

Data format: 7 or 8 bits

Parity: Odd, Even, or None

Default Parameters : 9600 bauds, no parity, 8 data bits, 1 stop bit

Handshaking: XON/XOFF as well as CTS/RTS (hardware flow control).

If you run an application with the bundled printer driver under Windows and use the serial port, you should check the above parameters and set the flow control to "Xon/Xoff "or "hardware".

Parallel (Centronics)

The parallel port is a standard 36-pin Centronics, which complies with IEEE 1284 standard (compatibility mode). Pin assignments are as follows:

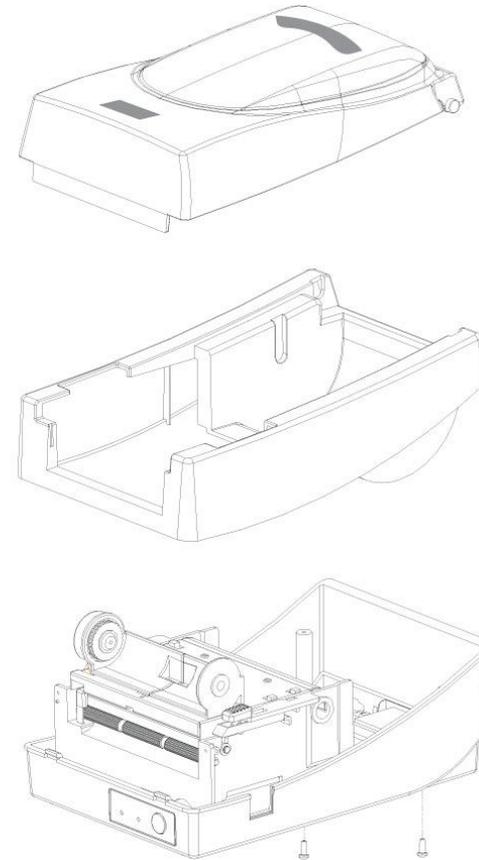
Pin	Direction	Definition	Pin	Direction	Definition
1	In	n/STROBE	16	-	Ground
2~9	In	Data 1~8	17	-	Chassis Ground
10	Out	nACK	18	-	Peripheral High
11	Out	BUSY	19~30	-	Signal Ground
12	Out	PE	31	In	nINIT
13	Out	SELECT	32	Out	nFAULT
14	In	nAUTOFEED	33~35	-	N.D.
15	-	N.D.	36	In	nSELECTIN

Auto Polling

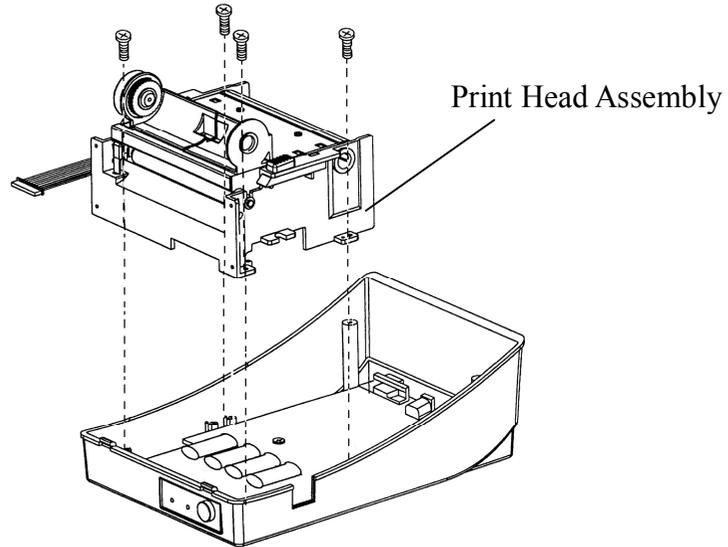
Both the serial port and parallel port of this printer can be activated at the same time, i.e the printer can simultaneously communicate with two PCs via different ports. However as no port contention is made for this printer, if both PCs transmit data at the same time the data may become damaged in the receiving buffer.

Appendix I - Installing the Cutter

1. Turn off the printer power and unplug the power cable and Serial / USB cable.
2. Remove the top cover.
3. Remove the two screws under the base housing.

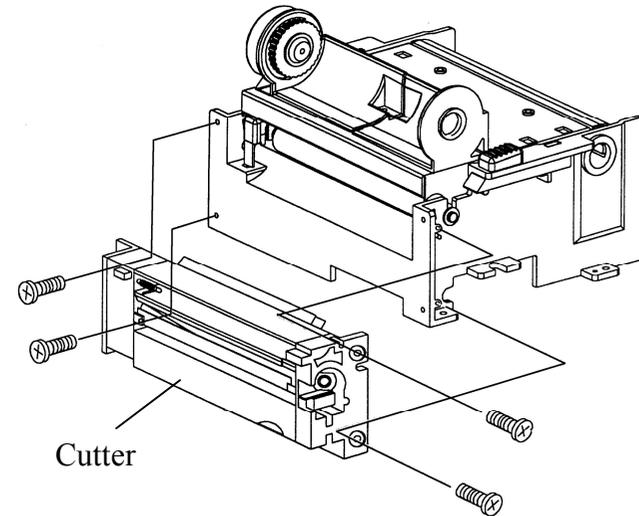


4. Remove the whole print head assembly by releasing the 4 screws at its feet.



5. Add the cutter baby board to J16 on the main board.

6. Secure the four screws attaching the cutter.



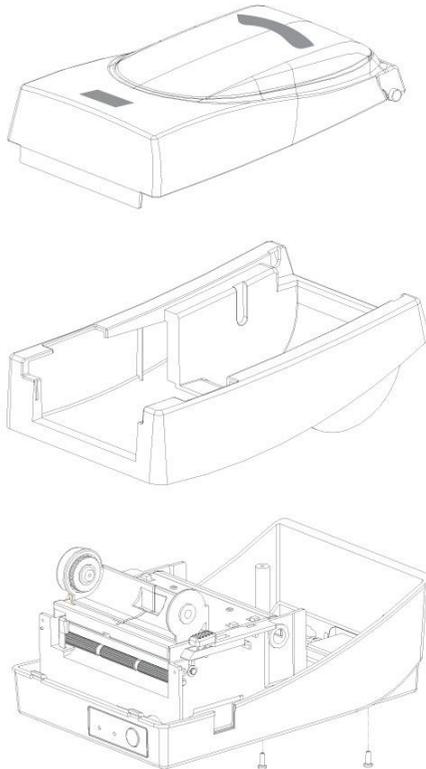
7. Plug the cutter's connector into the PCB's header connector (J9).
8. Reattach the print head assembly by securing the 4 screws.
9. Click back the middle cover.
10. Secure the two screws for the base housing.
11. Click the top cover into place.

Appendix II - Installing the Extension Card

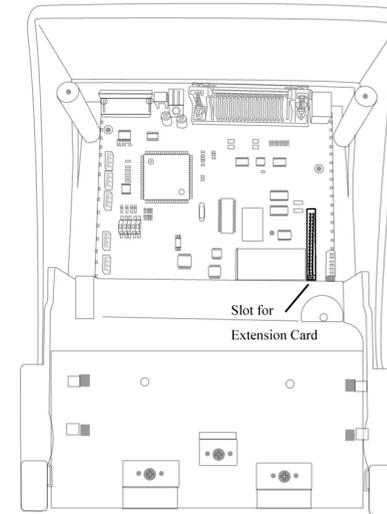
Extension Card designated for all optional extension modules. For example, RTC, Font card and specified function card.

Install the extension card into the printer as follows:

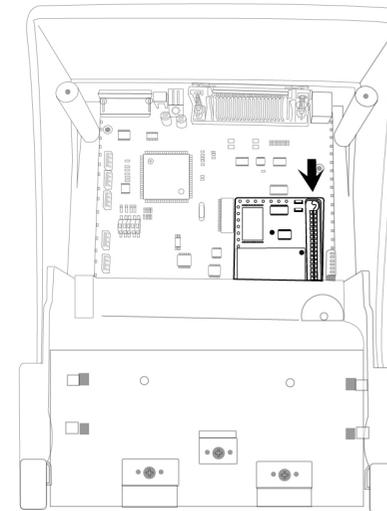
1. Turn off the printer power.
2. Remove the top cover.
3. Release the two screws at the bottom of the base housing.



4. Remove the middle cover.



5. Mount the extension card to J14 on the main board.



6. Click back the middle cover.
7. Secure the two screws for the base housing.
8. Click the top cover into place.